



# The Tourismo K. The Tourismo RH.

A secure investment.

**Mercedes-Benz**

The standard for buses.



# A success story on tour.

The twofold platform for success: two generations, 24 years and more than 26,000 buses. This is what's behind the Tourismo—today's most successful European coach. There are buses. And there are Mercedes-Benz buses and coaches. With high safety standards, an innovative drive concept and Star quality, Mercedes-Benz buses and coaches have been proving their worth on the road for over 120 years. Thanks to its comfort, safety and efficiency, the Tourismo is the most popular touring coach in Europe. Secure a decisive advantage—and the satisfying feeling of having done your best for your passengers and your company.



## Repair & Maintenance

A bus only earns money when it's on the road. Un-scheduled servicing increases downtime and generates high costs for your fleet organisation. For this reason Mercedes-Benz buses and coaches are designed to make repair and maintenance as infrequent and as short as possible. All parts are designed to be particularly durable, and easy to access. With a maintenance interval of up to 120,000 kilometres\*, the Tourismo stays on the road a long time—and thus earns you money. Throughout the useful life of the vehicle, the OMNIplus service network is available to you with tailored services and the 24h SERVICE.

## Residual value

A first-class bus is an investment in the next one. For the residual value of your bus is almost as important as the original investment. On request, *BusStore* will ensure you the residual value, and buy back your vehicle at the end of the defined useful life. In addition, with many vehicles you have an EU-wide 12-month guarantee on the complete power train, as well as individual leasing and financing offers via our partner, Mercedes-Benz Financial Services.

## Consumption

At 21%, fuel consumption is an important cost factor. Every saving made will profit not only your bottom line, but also the environment. Through the perfect interplay between vehicle technology, intelligent driving style analysis and tailored driver training, you can purposefully influence both factors.

## Investment

Investment in a new bus is a decision that needs to be planned with the utmost care. We will listen carefully so we can respond to your requirements, and find the right vehicle for you. Economical and powerful BlueEFFICIENCY engines, high overall efficiency, numerous safety features and a comprehensive comfort features make the Tourismo a top-class coach. The service package is also tailored to your operating requirements: With OMNIplus ExpertHandling Training\*\*, OMNIplus Service Contracts, the FleetBoard Bus Data Center and Mercedes-Benz Financial Services. This combination is unsurpassed on the market.

\* Applies only to touring applications with the OM 470 engine. The OM 936 engine has a lower maintenance interval of 90,000 km.

\*\* Currently available in: AT, BE, CH, DE, ES, FR, GB, IT, PT, SE

\*\*\* Your vehicle's air conditioning system and refrigerator are filled with R-134a refrigerant and contain fluorinated greenhouse gas. The information labels with detailed information on the type of refrigerant used are located on the respective devices. Please have a look at your vehicle's operating instructions. For more detailed information, please refer to the respective technical information brochure.

# Every bus costs money. Ours saves money.

Many factors generate costs when operating a bus or coach. Even if you cannot control all the costs, there is a great deal you can still do to run your Mercedes-Benz touring coach more economically: over a third of the costs arising can be actively influenced. We will show you where the overall economical advantages of our buses and services lie in relation to investment, consumption, maintenance, and residual value: thanks to its innovative vehicle technology, the Tourismo guarantees excellent balance sheets and economical fuel consumption.

The BlueEFFICIENCY Power engine generation with BlueTEC® 6 not only stands out with its high environmental compatibility, but also with its high cost-effectiveness. In spite of higher requirements, we succeeded in keeping fuel consumption as low as usual. Mercedes-Benz transmissions also ensure low fuel consumption: the power transmission is either a six-speed manual with comfortable joystick shift in the cockpit or the automated eight-speed Mercedes-Benz GO 250-8 PowerShift.

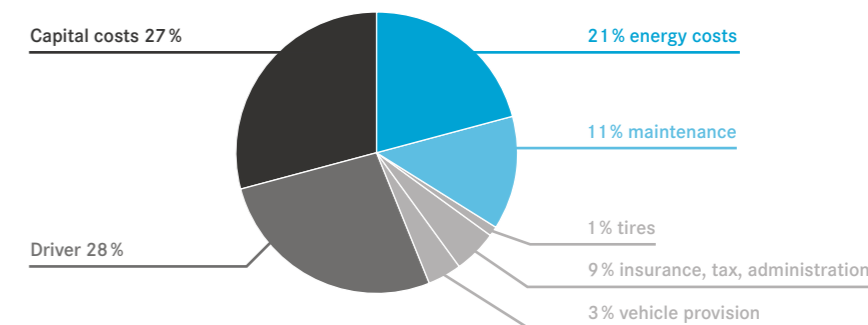
Add to this the new RO 440 bus drive axle: it is lighter, operates more quietly with optimised gearing and higher efficiency due to lower churning losses due to the oil in the axle. With a new integrated water retarder, your bus will continue to save energy. The secondary retarder uses the engine cooling water as a braking and cooling medium, eliminating the previously required oil/water heat exchanger. And the Tourismo remains on the road with long maintenance intervals of up to 120,000 kilometres.

Any bus is only as good as its driver. Consumption can also be reduced through the perfect interplay between vehicle technology, intelligent driving style analysis and tailored driver training. The OMNIplus EcoTraining in combination with the FleetBoard Bus Data Center's operational analysis further reduces fuel costs.

The engine and all the important units\*\*\* are easily accessible for easy maintenance. We provide you with tailored services and a good supply of spare parts to ensure your vehicle gets back on the road quickly. Repairs and maintenance do not just cost money—they also involve downtimes. And they should therefore be as infrequent and brief as possible. If something does happen, we won't let you down: our service network is the closest-knit bus-specific network and if you do need a repair, it provides you with rapid assistance via our 24h SERVICE.

## Total Cost of Ownership

Sample calculation with average values from the German market. TCO cost blocks using the Tourismo, Euro VI with FE1 as example. Premises: 8 years at 85,000 km, German market. As of June 2015.



TCO at a glance: Find out more about the cost factors involved when operating your bus:  
<http://overall-economy.bus.mercedes-benz.com>

# What we are driven by. And its speeds.

Engine, transmission and rear axle—the Tourismo’s drive components are derived from a single source and are perfectly coordinated. At the rear are state-of-the-art inline six-cylinder BlueTEC® 6 engines of the latest generation.

The Tourismo K uses the OM 936 with a displacement of 7.7 litres and 260 kW (354 hp) in conjunction with the Mercedes-Benz GO 190 transmission as standard. Alternatively, the fully automated eight-speed Mercedes-Benz GO 250-8 PowerShift is available.

With the Tourismo RH, you can choose between the 265 kW (360 hp) and 290 kW (394 hp) power options. The transmission of power on the Tourismo RH in series production is delivered by the six-speed Mercedes-Benz GO 210 manual transmission from our own production. However, companies are happy to use the fully automated eight-speed Mercedes-Benz GO 250-8 PowerShift.

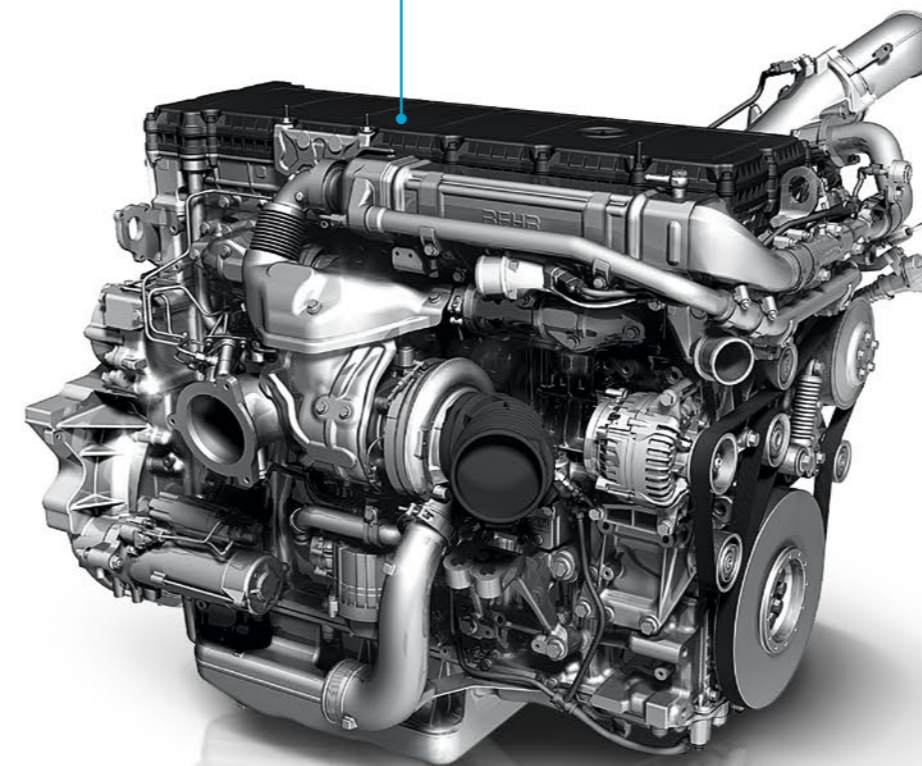
Especially important in practice: high elasticity and powerful acceleration even at low speeds. The driver benefits from the engines’ superior power delivery, and the operators

from low fuel consumption, outstanding reliability and long maintenance intervals. And very importantly, passengers benefit from a smooth ride.

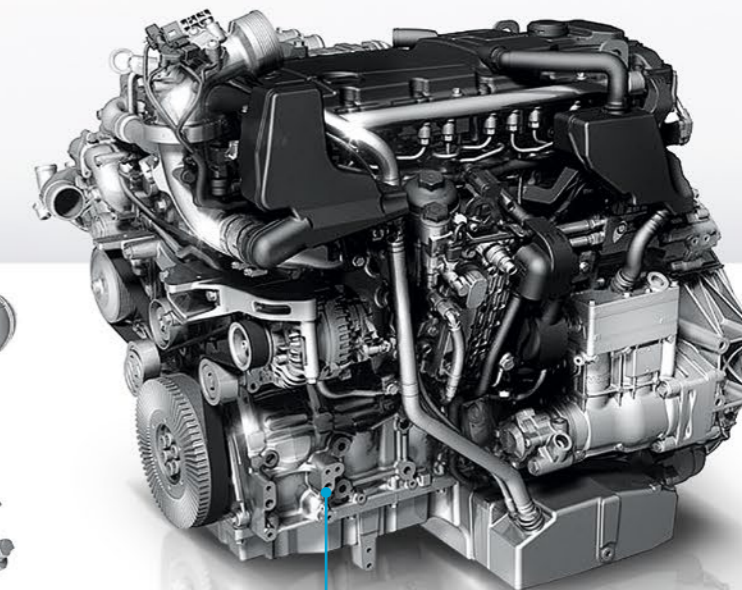
The Mercedes-Benz GO 250-8 PowerShift transmission, which was specially developed for buses and coaches, stands out with its perfect transmission ratio and equally smooth and fast gear change. It relieves the driver as well as the powertrain and its clutch.

Mercedes-Benz buses are synonymous with safety. With their comprehensive, standard safety technology, Tourismo coaches are in fact among the safest buses in their class. Included are the Electronic Stability Program (ESP®), ABS and Anti-Slip Regulation (ASR). Additional assistance in emergency braking situations is provided by the Electro-pneumatic braking system (EBS) including retarder and Brake Assist (BAS). Lane Assist (SPA), Tire Pressure Monitoring and AEBS (Advanced Emergency Braking System) also play a key role. In the event of imminent danger, AEBS independently initiates partial and full braking in a warning cascade in order to avoid a rear-end collision or reduce accident damage—complying with European regulations for automatic emergency braking as of 2018.

Mercedes-Benz OM 470



Mercedes-Benz OM 936



Technical information:  
all details are now online.  
[www.mercedes-benz-bus.com/technical-data-en](http://www.mercedes-benz-bus.com/technical-data-en)



# Convincing inner qualities.

**Stay connected: the best connection is not always a road.** In today's coach market it is important to match the economic interests of the operator with the desire of passengers to have access to the Internet. And it's all possible today: with the support of the available telematics system, bus customers can have their buses in view at all times and around the world. Intelligent services—developed specially for the bus segment—support our customers in their fleet management. In the final analysis this gives them the benefit of lower fuel consumption and higher vehicle reliability. With the built-in telematics system, in the case of an unplanned stop, error, case data and the exact position (GPS) of the vehicle can be transmitted by the driver directly to the 24h *SERVICE* hotline at the push of a button, and targeted measures for use at the right service point can be prepared. It is therefore possible to have a better qualified and quicker repair of the bus on site, with the aim of cutting down on time-consuming repairs in the workshop. As a result the buses are on the road again more quickly. Additionally, DispoPilot.guide can be used to determine an economical driving

style for saving fuel and the best route via a mobile tablet. Drivers and operating companies can also transfer order data and messages.

Secure a competitive advantage through connectivity by offering travellers anywhere and at any time a professional infotainment service: with the optional, on-board Coach Media Router, together with an Internet provider, you can turn your coach into a mobile hotspot. Through wireless data transfer over a WLAN, passengers can send and receive emails, surf the Internet, enjoy music and films, as well as use their smartphones, tablets or laptops while travelling.

Beside connectivity, the Tourismo provides the driver with a user-friendly ergonomic cockpit. All instruments are clearly arranged and within easy reach. The better concentration that this gives will also lead to more safety.





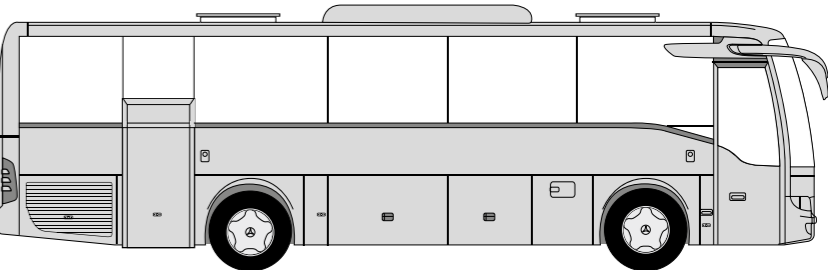
# The compact bus: Tourismo K.

The Tourismo K is the perfect complement to any vehicle fleet: it bridges the gap between the Mercedes-Benz minibuses and the Tourismo RH touring buses. With a wheelbase shortened to 4.99 metres, the Tourismo K only measures 10.32 metres at a height of 3.37 metres. With these harmonious proportions, it is classed as a high-floor bus. As a result, the Tourismo K is ideal for small groups and can be used flexibly—for example as a VIP shuttle or club bus for short journeys, excursions or interurban journeys. Its huge manoeuvrability is astounding: thanks to a turning angle of 58 degrees, its turning circle is only 17.2 metres at the front wheel on the inside curve radius—barely greater than that of a minibus. And this is precisely where the great strengths of the Tourismo K lie: the compact coach is particularly suitable for demanding routes such as winding mountain passes or narrow hotel parking spaces.

With its curved windscreen and large exterior mirrors, the Tourismo K can be classified as a coach from the very first glance. It has the first-class coachwork, the tried-and-trusted coach technology, extensive safety equipment and high-quality components. All this affords it numerous advantages such as high ease of maintenance and permanently low operating costs.

The in-line six-cylinder Mercedes-Benz OM 936 with 260 kW (354 hp) in the rear of the vehicle significantly contributes to the Tourismo’s optimal performance. It makes the Tourismo K suitable even for long-distance journeys, with economy and efficiency assured through a combination of sufficient performance and low speeds with a correspondingly low noise level. Thanks to the 340-litre fuel tank, the Tourismo K can also embark on long journeys. And the optionally available automated eight-speed Mercedes-Benz GO 250-8 PowerShift transmission further enhances driving comfort and economic efficiency on journeys.

## The Tourismo K



Length:  
**10.32 m**

Passengers:  
Engine: OM 936

**41**

# Ideal for small groups on a big trip.

Despite its compact dimensions, the interior of the Tourismo K is decidedly roomy. With a width of 2.55 metres and headroom of 1.99 metres, it allows passengers plenty of freedom of movement in the aisle and between the 41 passenger seats—making it ideal for small groups or as a VIP shuttle.

The passenger compartment can be individually equipped to be functional or luxurious, depending on the intended purpose. These include TravelStarEco seating (TSE) with crank armrests, lateral adjustment of the aisle-side seats, adjustable backrests, footrests and variable padding. Optional SoftLine/LuxLine padding can increase the travel comfort and value of the vehicle. In addition, your Tourismo K can be fitted with a rear toilet, rear galley or a standing height galley in the last row. For use on interurban routes, the bus can be supplied, if desired, with standing space approval and fitted with destination signs.



## Armrests

Integrated on the aisle side and hinged.



## Comfort head restraint

Continuously adjustable upwards to 100 mm.

## Footrests

Provide for relaxation thanks to a particularly large and comfortable rest surface.

## Folding tray with support arms

Independent of the backrest tilt and equipped with cup holder.

## TSE standard equipment:

- 2-point seat belt
- Backrest fixed
- Integrated aisle-side corner hand grips
- Seat panel aisle-side



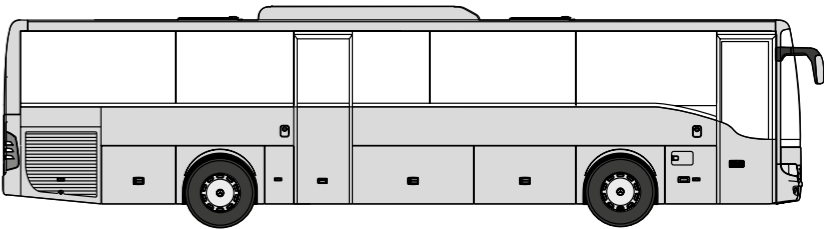
# The all-rounder: Tourismo RH.

With extremely high availability, consistent economic effectiveness, practical equipment, a generous size and safety as standard, the Tourismo RH and Tourismo RH M have become a fixture of many fleets. Equipped with BlueTEC® 6 diesel engines, the solid all-rounder is more economical and safer than ever before.

The Tourismo RH doesn’t need to take a break: serving public transport in the morning, you can then take a group on an excursion in the afternoon, and use it on a short trip at the weekend. For different applications, the high-floor bus is available in two length variants of 12.14 metres or 12.98 metres and with 51 to 55 seats as standard.

In addition to the low acquisition price, the Tourismo RH impresses with its drive—the compact and lightweight OM 470 in-line six-cylinder with 265 kW (360 bhp) or 290 kW (394 bhp). The powerful and efficient diesel engines reveal their high power even below 1,800 revolutions—which reduces consumption and noise: for quiet running, even when accelerating and at higher road speeds And for optimum ride comfort thanks to the option-ally available automated eight-speed Mercedes-Benz GO 250-8 PowerShift transmission.

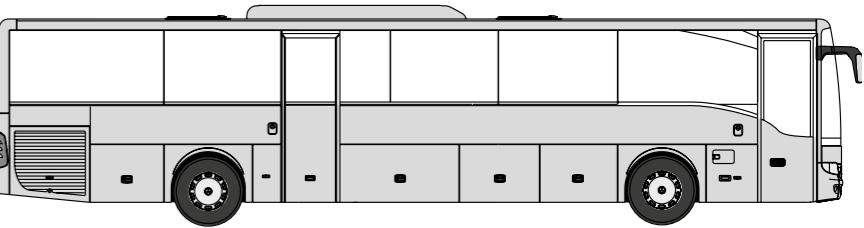
## The Tourismo RH



Length:  
**12.14 m**

Passengers:	51
Engine:	OM 470

## The Tourismo RH M



Length:  
**12.98 m**

Passengers:	55
Engine:	OM 470

# Room for feeling good.

Thanks to the 1.99-metre-high interior, passengers can comfortably access their seats. The durable TravelStarEco seating enables relaxed sitting. Footrests, folding trays, luggage nets and service sets for regulating the lighting and ventilation for each seat provide excellent comfort on the road. A high-quality convection heater and powerful

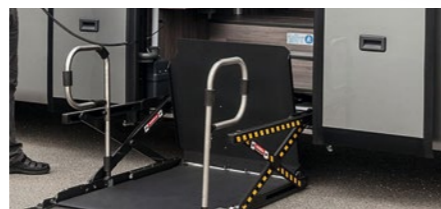
air conditioning system ensure that a pleasant atmosphere is enjoyed on board. You can add extra details to further enhance the comfortable and practical equipment to meet your particular requirements. On request, you can also fit your Tourismo RH with a lift to enable passengers with restricted mobility to board the vehicle comfortably.



**TravelStarEco seating**  
ensures maximum comfort for passengers.



**Driver's work space**  
supports the driver with its ergonomic design.



**Lift**  
provides comfortable access for passengers with restricted mobility.



**Audio and video systems**  
provides great entertainment during the journey.

# Contact us today if you want to set standards for tomorrow.

## OMNIplus Service for your pit stop.

OMNIplus ensures you save time and money. Increase the operational readiness of your fleet with the comprehensive BusDepot Management service, or take advantage of the flexible BasicPlus and Premium service contracts for repair and maintenance. Choose from the various annual mileages, and combine these with the service life that fits the requirements of your company. OMNIplus is also your point of contact for original parts and accessories, as well as reconditioned parts with certified quality. Whether you need a V-belt, blower or brake discs—OMNIplus has the right original part for your Mercedes-Benz bus or coach.

## OMNIplus service on the move.

OMNIplus ensures that your Mercedes-Benz stays on the road—e.g. with the most extensive bus-specific Service Network in Europe with more than 600 authorised Service Points as well as the highly advantageous ServiceCard. The reliable 24h *SERVICE* is also being further optimised through Telediagnosis. Preventive service is possible with OMNIplus Uptime\*. With TireService and the Germany-wide BusPool\*, OMNIplus also delivers reliable assistance in the event of a breakdown.

## It's safe to say you'll get the right training.

Our experienced OMNIplus training specialists offer practical solutions for current training, be this safety, environmental, vehicle or emergency training, the latest technical knowledge for repair and servicing work, or training for drivers or workshop staff. OMNIplus provides the right training for every requirement.

[www.omniplus.com](http://www.omniplus.com)

## The partner for your used vehicle.

BusStore, the brand for pre-owned vehicles in Europe, is your reliable partner for the sale of your bus. If you decide to buy a new Mercedes-Benz bus, you can trade in your used vehicle at a price in line with market conditions.\*\* Your Mercedes-Benz contact person will handle the details and process the entire transaction with BusStore.

[www.bus-store.com](http://www.bus-store.com)

## Financial services for buses and coaches.

Mercedes-Benz Financial Services\*\* is the specialist for high-performance finance solutions for Mercedes-Benz coaches and buses. Because we know the industry and its requirements inside out, you can count on extremely competitive financing, leasing and insurance services. Our experts will advise

you personally and develop highly attractive offers for you. For instance, over and above standard financing, we also offer seasonal rates or final instalment financing to enable you to remain financially flexible, or even a fully customised financing strategy to meet your individual needs.



\* The technical requirement for the use of OMNIplus Uptime is a built-in FleetBoard Bus Data Center.



\*\* This service is not available in all countries.

**Important for you. Important for us. Technical data stored in the vehicle.**

Electronic vehicle components (e.g. Engine Control Unit) contain data storage for vehicle technical data, including but not limited to Diagnostic Trouble Codes in the event of a malfunction, vehicle speed, braking force, or operating conditions of the Restraint System and Driver Assistance Systems in case of an accident (no audio and no video data recording). This data is either stored as a volatile e.g. Diagnostic Trouble Codes, over a short period of time (a few seconds only) e.g. in case of an accident or in aggregated form e.g. for component load evaluation. The data can be read using interfaces connected to the vehicle. Trained technicians can process and utilise the data to diagnose and repair possible malfunctions. The manufacturer can use the data to analyse and improve vehicle functions. When requested by the customer, technical data can form the basis of additional optional services. In general, data from the vehicle is transferred to the manufacturer or a third party only where legally allowed, or based on a contractual customer consent in accordance with data protection laws. Further information regarding storage of vehicle technical data is provided in the vehicle owner's manual. Mercedes-Benz Buses and Coaches naturally handles customer data confidentially.

**About the information in this brochure.**

Information about the product is subject to change after this brochure went to press (08/18). The manufacturer reserves the right to make changes in the design or form, deviations in colour, and changes to the scope of supply during the delivery period, insofar as the changes or deviations are reasonable for the customer, having regard to the interests of the seller. The illustrations may also show accessories and special equipment optional extras that do not form part of the standard scope of supply. Colours may vary for typographical reasons.

This brochure may also contain models and support services that are not available in some countries. Statements about statutory, legal and tax regulations and their effects are only applicable in the Federal Republic of Germany at the time this brochure went to press. Therefore please contact your Mercedes-Benz sales representative for the latest binding version.  
[www.mercedes-benz.com/omnibus](http://www.mercedes-benz.com/omnibus)

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